



## Success Story

# How a Global Textile Enterprise Eliminated Shadow IT & Secured 3,000 SaaS Endpoints in 2 Months



**3,000**  
endpoints  
secured across  
global locations



**100%**  
control over  
authorized SaaS



**2-month**  
total deployment  
& stabilization



**Dedicated**  
hands-on  
engineering  
co-pilot

# The challenge

A major textile and apparel multinational operating globally, with a workforce of 30,000 employees and over 3,000 corporate network users, faced growing security risks around cloud application usage.

While the organization relied on critical SaaS platforms (such as Google Drive, Box, and Dropbox) to collaborate with international partners, the security team lacked granular visibility over user interactions within these environments.

Corporate laptops could access personal cloud storage accounts or unauthorized third-party tenants, creating dangerous blind spots for data leakage and Shadow IT.

With a lean IT team overseeing global operations, the organization needed more than just software licenses. They required a specialized engineering partner capable of translating complex security requirements into a seamless, human-guided architecture without disrupting business productivity.

# The process

The project began with an in-depth, consultative assessment led by Netdata's dedicated cybersecurity specialists.

Rather than deploying generic templates, our team worked side-by-side with the client's lead security architect to map out a precise tenant-control framework.

Key elements of the engagement included:

## **Deep architecture mapping**

Analyzing the exact traffic flows of third-party collaboration tools to distinguish between authorized partner tenants and personal cloud accounts.

## **Real-time expert guidance**

We provided direct, hands-on consulting for every complex configuration query, eliminating technical roadblocks instantly.

## **Seamless in-line integration**

Configuring policies without imposing heavy manual HTTP proxy maintenance or disrupting day-to-day operations for 3,000 global PC users.

## The solution

Our team architected and deployed **Prisma Access combined with SaaS Security Inline**, consolidating cloud security into a unified, high-performance architecture.

The solution enabled granular inspection of cloud traffic, allowing the client to enforce corporate-only tenant access on company laptops while maintaining seamless, secure communication with validated external partners.

# Tangible results

## **3,000 endpoints protected:**

Consolidated global SaaS governance across all corporate users, blocking personal tenants while preserving external partner collaboration.

## **2-month total deployment:**

Accelerated time-to-value by completing architecture design, integration, and stabilization in record time.

## **0% operational friction:**

Secured seamless file sharing with external partners without degrading user experience, network connection speeds, or daily productivity.

## **100% expert resolution rate:**

Delivered immediate, high-touch technical advisory for every complex configuration query, positioning Netdata's dedicated support as the critical success factor.

# Client Testimonial

*"Netdata's team demonstrated exceptional technical mastery from day one. Every complex configuration question we raised was answered with precision and immediate guidance. Having a dedicated engineering partner who truly understands our environment turned what could have been a tedious deployment into a seamless success"*

— Lead Security Architect

# Why Netdata?

Software alone doesn't eliminate cloud risks.  
Expert execution does.

Netdata bridges the gap between complex technology and operational stability. As your dedicated security partner, we deliver total SaaS governance without draining your internal team's bandwidth.

## **Is Shadow IT threatening your cloud governance?**

Don't let deployment complexity stall your Zero Trust roadmap.

Schedule a 30-minute discovery session with our lead specialists to evaluate your posture and accelerate protection.

## Schedule your discovery session

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